



The Australasian Institute of  
Judicial Administration Incorporated

## AIJA Australasian Court Administrators' Conference

Thursday 6 – Friday 7 October 2011

*Four Points by Sheraton Hotel, Sydney*

# Australian Courts: Serving Democracy and its Publics

## PROGRAM

### Thursday 6th October 2011

|                    |  |
|--------------------|--|
| 7:30am             | Registration   |
| 8:00am             | Arrival Tea/coffee   |
| 9:00-9:15am        | <b>Welcome to Country</b><br><i>Mr Michael West, Metropolitan Local Aboriginal Land Council</i><br><b>Opening</b><br><i>The Hon. Tom Bathurst, Chief Justice, Supreme Court of NSW</i><br><i>Mr Michael Talbot, Assistant Director General, Courts and Tribunal Services, Department of Attorney-General and Justice, New South Wales</i>  |
| <b>SESSION ONE</b> |  |
| 9:15-10:45am       | <b>INNOVATION IN COURT ADMINISTRATION</b><br>International Quality Framework in Operation at the NSW Land & Environment Court.<br><i>Speaker: The Hon. Justice Brian <a href="#">Preston</a>, Chief Judge, NSW Land &amp; Environment Court</i><br><b>How can existing operations be transformed into a more sustainable model?</b><br><i>Speaker: His Honour Judge Tan Siong <a href="#">Thye</a>, Chief District Judge, Subordinate Courts, Singapore</i><br><b>Australian contributions to the development of international excellence in court administration</b><br><i>Speaker: Mr Barry Walsh, Senior Justice Reform Specialist, Justice Reform Practice Group, Legal Vice Presidency (LEGJR), World Bank</i><br>Convenor: Prof Greg Reinhardt |
| 10:45-11:15am      | Morning Tea  |

*The conference organisers reserve the right to make any changes to this program up to and including the days of the conference.*

| SESSION TWO   |   |
|---------------|---|
| 11:15-12:45pm | <p><b>SUCCESSFUL INNOVATION AND REFORM PROGRAMS</b><br/> <i>Courts Innovation Council (Victoria)</i><br/> <i>Speaker: Mr Callum Ingram, Director, Courts and Tribunals Unit, Department of Justice, Victoria</i></p> <p><b>Queensland Court Service Review</b><br/> <i>Speaker: Mr Sean Harvey, Regional Services Manager, South East Queensland, Workforce Management Committee, Queensland Government</i></p> <p><b>Family Court &amp; Federal Magistrates Court - Measuring Court Performance</b><br/> <i>Speaker: Mr Tony <a href="#">Lansdell PPT</a>, Consultant</i></p> <p><b>Transforming Criminal Courts in New Zealand</b><br/> <i>Speaker: Ms Susan Howan, Service Design Manager, District Courts National Office, Ministry of Justice, New Zealand</i></p> <p>Convenor: Ms Leisha Lister, Executive Adviser, Family Court of Australia</p> |
| 12:45-1:45pm  | Lunch   |
| SESSION THREE |   |
| 1:45 - 2:30pm | <p><b>BUILDING AN EVIDENCE BASE UNDERSTANDING OF THE CIVIL JUSTICE SYSTEM AND THE NEEDS OF CLIENTS</b><br/> <i>Speaker: Mr Geoff Mulherin, Director, Law and Justice Foundation of New South Wales</i></p> <p>Convenor: Mr Ray Warnes, Executive Director, Court and Tribunal Services, Department of the Attorney General, Western Australia</p>   |
| SESSION FOUR  |   |
| 2:30-3:30pm   | <p><b>USING SOCIAL MEDIA TO PROMOTE ACCESS TO JUSTICE</b><br/> <i>Speaker: Mr James Dellow, Senior Consultant, Headshift, New South Wales</i></p> <p>Convenor: Ms Catherine D'Elia, Director, Court Services, New South Wales</p>   |
| 3:30-4:00pm   | Afternoon Tea   |
| SESSION FIVE  |   |
| 4:00-5:00pm   | <p><b>MANAGING THE FUTURE</b><br/>           What are the social, political, economic and technological changes over the next ten years and what will Court administrations need to do to develop organisational capability, values and behaviours that will successfully meet these challenges?<br/> <i>Speaker: Mr Peter Berry, Peter Berry and Associates</i></p> <p>Convenor: Michael Talbot</p>  |
| 5:00pm        | Close - Drinks  |

# Friday 7th October 2011

|                              |  |
|------------------------------|--|
| 8:30am                       | Registration   |
| <b>SESSION ONE</b>           |  |
| 9:00-10:00am                 | <p><b>MANAGING OUR MOST VALUABLE RESOURCE</b></p> <p><b>Gen Y - the future in their hands</b><br/> <i>Speaker: Ms Rachel <a href="#">Holmes</a>, Legal Associate Family Court of Australia</i></p> <p><b>Managing difficult clients</b><br/> <i>Speaker: Mr Doug Jackman, Faculty of Business &amp; Government, University of Canberra</i></p> <p>Convenor: Alison Purvis, Administrator, ACT Law Court and Tribunal Administration, Justice and Community Safety Directorate</p>  |
| <b>SESSION TWO</b>           |  |
| 10:00-10:30am                | <p><b>COURT GOVERNANCE: THE CHALLENGE OF CHANGE</b><br/> <i>Speaker: Mr Tin <a href="#">Bunjevac</a>, <a href="#">PPT</a>, Barrister &amp; Consultant, Victoria</i></p>  |
| 10:30-10.50am                | Morning Tea  |
| <b>SESSION TWO continued</b> |  |
| 10:50-12:00pm                | <p><b>COURT GOVERNANCE: THE CHALLENGE OF CHANGE</b></p> <p><b>Panel Discussion</b><br/> <i>Mr Gary Thompson, State Court Administrator, Courts Administration Authority, South Australia</i><br/> <i>Mr Warwick Soden, Registrar, Federal Court of Australia</i><br/> <i>Mr Michael Talbot, Assistant Director General, Courts and Tribunal Services, Department of Attorney-General and Justice, New South Wales</i></p> <p>Convenor: Mr Andrew Phelan, Chief Executive and Principal Registrar, High Court of Australia</p>  |
| 12:00-12:45pm                | Lunch  |
| <b>SESSION THREE</b>         |  |
| 12:45-1:45pm                 | <p><b>SUCCESSFUL INNOVATION AND REFORM PROGRAMS</b></p> <p><b>Queensland E-Trials</b><br/> <i>Speaker: Mr Darren Davies, eTrials Registrar, Supreme and District Court of Queensland</i></p> <p><b>NSW-Effective Court Room Technology</b><br/> <i>Speaker: Pat Reeves, Manager Special Projects, Department of Justice, New South Wales</i></p> <p><b>TAS/ACT Cost Reduction Measures</b><br/> <i>Speaker: Ms Alison Purvis, Administrator, ACT Law Court and Tribunal Administration, Justice and Community Safety Directorate</i></p> <p>Convenor: Mr Terry Ryan, A/Deputy Director-General, Department of Justice and Attorney-General, Queensland</p> |

**SESSION FOUR**

1:45-2:45pm

**DISASTER RECOVERY FOR COURT OPERATIONS****New Zealand – Christchurch Earthquake**

*Speaker: Mr Andrew Hampton, Deputy Secretary Courts, Ministry of Justice, New Zealand*

**Queensland – Cyclone Yasi and Queensland Floods**

*Speaker: Mr Paul Ramage, Manager, Training and Development Unit, Department of Justice and Attorney General, Brisbane*

Convenor: Mr Callum Ingram, Director, Courts and Tribunals Unit, Department of Justice, Victoria

2:45-3:00 pm

Close

*Mr Laurie Glanfield AM, Director General, Department of Attorney-General and Justice, New South Wales*

*Mr Ray Warnes, Executive Director, Court and Tribunal Services, Department of the Attorney General Western Australia*