

Courtlink – e-Services in NSW

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CourtLink

Links NSW Courts with the community by providing easy access to Court services through:

- one system
- common work practices for all NSW jurisdictions
- secure internet access
- shared information between justice agencies



Multi-jurisdictional web-based court system:

- Centralised processing/information retrieval
- Lodgement and case registration
- Listings/Hearings
- Outcomes/results recording
- Enforcement procedures
- Accounts - supports electronic funds transfer
- Records/archiving/reporting



CourtLink will enable:

- Internet based access across jurisdictions and for the community
- Streamlined forms
- Electronic document lodgement
- Practitioner access to court diaries
- Online access to transcripts
- In-court processing
- Electronic forums
- Access to information anytime, anywhere



CourtLink - phased roll out:

Crime:

- Supreme Court & CCA: Aug 2004
- District Court and 8 regional registries which process District Court crime matters: early 2005

Civil:

- Supreme and District Courts
- Local Court / Sheriff: Late 2005
- e-Services for legal profession, bulk users and general public: Early 2006



Process transformation

- Civil and criminal reform
- Highly consultative
- Streamlining/standardising court forms
- Plain language/simple format
- Uniform court rules and processes
- Legislation to support – eg Civil Procedure Bill



e-Services

- e-filing – 24 hours
 - credit card payments
- e-forum – bulletin board, replacing court attendances
- e-listing – hearing dates
- e-information – view records/documents
- e-transcripts – ordered/downloaded
- Milestone case management



Life under e-Services

- Legal Practitioners
- Bulk users
- Justice agencies
- Unrepresented litigants
- Benefits:
 - Access to justice anywhere
 - 7 x 24 access/convenience
 - Reduced registry paperwork
 - Improved service
 - Reduced legal costs

